The duration of the warranty period - 24 months. In some cases the extension of the warranty period to 36 months is available.

Prices for equipment include the cost of starting-up works, which are conducted by our company representative at a convenient time for you in your laboratory.

Upon the request of the user we provide some additional services: training for using the specialized software; starting-up instruction at the workplace; consulting on sample preparation.

There is the possibility of "on-line" support and testing the equipment. This service allows you to reduce the time of diagnosis and troubleshooting, excluding the need to send the device back to manufacturer for repairing. For information about this service please do not hesitate to contact us

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